



David S.

Washington, DC

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Restoration Hardware
\$\$\$ • Furniture Stores, Home Decor
1222 Wisconsin Ave NW
Washington, DC 20007

1/27/2018

We came in tonight to buy a couple of blankets/throws available for retail. The one guy in front was on a personal phone call and the only other staff was in the back on the phone dealing with a call in. There were several people waiting to be helped. This is why retail brick and mortar is failing. We then asked if we could just purchase the two expensive blankets and the woman on the phone just said she was busy and the other employee on a personal call did not even seem to care. If he was on break he should take the calls in the back somewhere and not on the floor. Service totally was pathetic. Off to another store tomorrow in georgetown to get what we need.



Peacock Cafe
\$\$ • American (New), Cafes
3251 Prospect St NW
Washington, DC 20007

★ ★ ★ ★ ★ 1/27/2018

So, we live just a couple of blocks away. My wife and I went in this late afternoon today after a show to get a bite to eat. Honestly, it was such a turn off that after we ordered a couple of sandwiches we cancelled the order and left to go a couple of doors down. Why? Let me give you our quick evaluation. Basically if the entire restaurant is dirty....you begin to wonder what the kitchen must be like. We sat at the bar. The bar counter...all of it...was a mess. They need to wipe it down and keep it clean. It was empty....how long had the crumbs and mats been sitting there. I then used the restroom....it is shared for staff and inside the men's room, which is one sink and one toilet, it had a sign saying staff must wash their hands. Guess what, not paper towel and no hand dryer....so when the male staff use the bathroom as this is for them too, they leave with at best wet hands....its pretty disgusting to think about that. Next, at the bar, one employee was cleaning out the blender right in front of us...literally directly in front of us just on their side of the bar. The blender was crusted with old day long remains and smelled. It was really gross. To our left, right next to my wife a staff member was using a paper cutter to cut down menus. The bar stools are totally spotted. They are a white/pale color but covered in brown blotches...that we sat on. So we sat first, ordered a glass of wine and sandwiches and then I went to the bathroom and saw that unsanitary stuff...came back to have the staff start cutting menus right next to my wife, noticed the disgusting bar and chairs, then cancelled the dinner order. Drank the rest of our glass of wine and left to go two doors down for a bite to eat. To the owners....man.....keep the place clean. I am a neighbor and won't come back. Again, if you cannot keep it clean in the open spaces we can only imagine the kitchen. By the way, its late January....take down the Christmas decorations in the the windows and on the hostess podium.



Audi Tysons Corner

Car Dealers

8598 Leesburg Pike
Vienna, VA 22182

★ ★ ★ ★ ★ 12/28/2017

A great experience with Tysons Audi Service today. Tiara....she is a game changer. I have owned 8 Mercedes over the years across the street and 2 Audi's from here..all Penske. Of all the service professionals I have met over the past almost 20 years at this combined dealership I was overly impressed with her. First, she is the first woman service person I have dealt with and my exit impression can be summed up in a few words: attention to detail. Tiara looked over my Q5 when I drove in, identified a mark on my wheel and reminded me that it was covered by my tire and wheel warranty and proactively took care of it. I won't go on, but Audi: hire more people like Tiara. The rest of the experience was the same..I could tell other stories of my one morning there today. Just great service.



Virtue Feed & Grain

\$\$ • American (Traditional), Tacos, Sandwiches

106 S Union St
Alexandria, VA 22314

★ ★ ★ ★ ★ 12/27/2017

Man, so sad by this place. I had the lobster pot pie. The lobster is tough, the veggies were way under cooked, and that pie crust? What a joke. It's a pie puff topping that was clearly made much earlier and placed on top. Skip this dish - it totally is bad. My wife had the fish tacos, they were fine - totally lacked character in the presentation of a bland plate and the fish was clearly from a frozen shipment. Too many good places in Old Town. Skip this one. BTW, service is great!



Comment from Virtue F. of Virtue Feed & Grain

Business Owner

12/28/2017 · Hello David,

I am sorry to read about your experience with us at Virtue Feed & Grain and would... [Read more](#)



The Dewberry

\$\$\$ · [Hotels](#)

334 Meeting St
Charleston, SC 29403

★ ★ ★ ★ ★ 12/16/2017 · Updated review

Wow...I recommend avoiding the Dewberry unless you plan to only take advantage of the location and never stay in your room. Aside from bad lighting in the room, plugs that don't work (surprise your cell phone never charged) and the fact that they never replenish the self service bar, the room service menu is truly pathetic. In fact I can say it is the worst room service menu ever. It basically is a choice between a cheeseburger and a greasy grilled ham and cheese sandwich....so if you come here...do not plan to relax in your room one night or you are totally at a loss. The conference facility is extremely weak. The chairs are so hard and uncomfortable its literally not possible to sit in them for a full days meetings. I could go on, but they need to make a nice meeting conference room with a decent table and chairs. The hotel itself is pretty cool, the library is nice. Unfortunately for a high end boutique hotel to literally be so bad at room service and still charge outrageous service charges for a no choice menu is absurd. I even called down and asked if it might be possible to get anything else from the restaurant menu and the answer was no. Just saying.....this is not a holiday inn...and they should have an obligation to provide better services to the guests. I love Charleston and the walkability of this hotel is great....but there are other options and next trip I will take advantage of those. C'mon Mr Dewberry - step it up here. I had a bottle of Pinot Noir.....it was ok, but at 60 bucks and then 28 dollars more for tax, service fee, etc....almost \$90 - after that terrible greasy grilled ham and cheese....and limp fries...just bad. BTW, the staff at the front desk is very friendly - the bar tenders are pretty awesome with the complex drink menu. Its not them...its management and details not focused on in the room and meeting space. Checking out tomorrow and cannot wait.....pepto bismol will get me through the night til then.



☆☆☆☆ 2/13/2017 • Previous review

Wow...I recommend avoiding the Dewberry unless you plan to only take advantage of the location and... [Read more](#)



Hill Country Dining

\$\$\$ • American (Traditional)

8212 Barton Club Dr
Austin, TX 78798

☆☆☆☆ 12/16/2017

So...I've been coming to this resort for years for a conference each year. The service is great, the staff is very friendly. I like the gym/spa - its huge with tons of options for equipment. The food....honestly...is just ok. I admit I ordered room service for my two nights here as I did not want to eat banquet food with my group, but the dishes were too large (texas size) and the food was just ok. I had a side Caesar last night with mu chicken. The salad was denny's style....iceberg lettuce with croutons and some Caesar dressing...not what I expected at a top resort. The chicken sandwich was enormous and dripping with residue from its cooking and massive honey mustard. I know...its room service and a sandwich, but I stay at a lot of nice places and this was just underwhelming. I think they should make the dishes smaller and focus more on flavor and presentation. The hotel has enough challenges...long hallways with too much walking time. The balconies are dirty. My view looked over the parking entrance. Look, this sounds petty, but this is not a holiday inn....its



Ristorante Piccolo

\$\$ • Italian

1068 31st St NW
Washington, DC 20007

☆☆☆☆ 12/16/2017

Quaint atmosphere, average food. We live in Georgetown, just a few block away fro Piccolo. After a couple of years here, we decided it was time to try it for two reasons: we love italian food and the building is really quaint and we wanted to see it. Having never heard a neighbor recommend it, we just never went until tonight. The tables are tightly packed together like many bistro style restaurants, but this goes too far...its almost impossible to venture through the restaurant once seated without making others move. The menus for food and wine are plastic covered, diner like. We shared the tomato mozzarella salad and told them we were sharing but they did not split it for us. It was hard to cut in half and produced a pretty messy outcome. The pastas we ordered were below par. The Tortolini Carbonara had a tasty sauce but the noodles were way over cooked to the point of being mushy. The ravioli sauce was almost like Campbell soup. BTW the pasta was over salted in the kitchen. Service is aggressive and fast and when they took the silver ware after the first course they simply plopped the replacements on the edge of our seating area without care for presentation or appropriate layout. The menu is not cheap and for the money go to Cafe Milano where the pasta is house made and always served to near perfection. The crowds are hard...the table right next to us was a group of younger Colley age kids showing each-other cell phone videos with the volume way too loud. In short: quaint building, pushy waiters with no attention to table decor, way too crowded, and for an italian restaurant the pasta is very subpar. Maybe brunch is better...but we won't be back and it explains why we never see the neighbors there or why they don't talk about it. Its got location and tourists - good for them.



La Réserve

€€€€ • Hotels

42 avenue Gabriel
75008 Paris
France

★★★★☆ 10/2/2017

We stayed at La Reserve for a week in September 2017. The hotel is really nice. Its got a lot of attitude typical for French higher end hotels. We loved our junior suite with a few exceptions - details. Details are important when you pay roughly \$1k per night USD. Night crew didn't pick up morning room service orders off the door on an important morning with early tour departure. Housekeeping cleaned room but left breakfast tray and other trash in room forcing a call to the front desk. The place is nice, but at this price details count. The concierge....nice people....but they do not know the city and they do not speak English well enough. Between the language challenge and their high/over priced recommendations only around the hotel...they just are not working. Seriously...the staff are really nice....pleasant....but the language, details, and more make me say that this is not worth \$1k per night. I gave 4 stars because I cannot give a 1/2 star. It should be 3.5. By the way, their chef is awesome. Stay for dinn



Saisons

Cheese Shops, Delicatessen

30 rue du Grenier-Saint-Lazare

75003 Paris

France

★★★★★ 9/30/2017 • Updated review

Tucked away in a wonderful area of Paris is Saisons. A wine and cheese shop with other tasty treats. The couple that owns this gem of a shop offers a fantastic array of cheeses and pairings with tasty salamis and meats. All of their offerings come from non Commerical, small, producers. We arranged a wine and cheese tasting and Frederic and his wife Marietta (sp?) are absolutely awesome. Frederic is also a professional concert cellist and played his century old cello for us while there. Honestly - a must visit to experience the best of Paris. Call in advance to arrange the wine and cheese pairing. You will be so glad that you did.



★★★★★ 9/30/2017 • Previous review

Tucked away in a wonderful AE of Paris is Saisons. A cheese shop that also sells wine. The couple... [Read more](#)



Don't miss a visit to Saisons in Paris - call them first for a wine and cheese tasting



The amazing owners of Saisons



Martin's Tavern

\$\$ • Breakfast & Brunch, American (Traditional), Bars

1264 Wisconsin Ave NW

Washington, DC 20007

★★★★☆ 9/22/2017

Let me start by saying, I am in the neighborhood. I live a block away. I like the breakfast there a lot. good eggs Benedict, or just a traditional breakfast. But tonight we went for dinner - it completely sucked. We sat outside and the excellent service was there as usual. But the kitchen totally failed. The beet salad was a plate of old beets - you could tell by looking at them - old tomatoes - and basically a mayonnaise on top. Whatever you might expect, it sucked. Go to Cafe Milano or Mortons a block away - just avoid. My wife had the pasta primavera....basically noodles with sliced carrots, zucchini, and some other veggies prepared as the most thoughtless dish ever made. Again, with so much good pasta nearby...just skip this altogether. I had the tavern burger...the rolls are so weak...dry almost, the burner tastes like some old chuck burger prepared and refrigerated days ago versus their menu pitch of grain fed...etc.... The flavor was greasy, and the caramelized onions were pathetic. C'mon Martin's - stop being lazy catering to tourists who want to sit in the Kennedy booth.....make food that matters. It sucks.....seriously. Avoid - go in and get a picture in the booth, get a cocktail, but do not eat there unless they decide to improve their act. So disappointed!!



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